



JUDICIARY OF GUAM
Administrative Office of the Courts



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Katherine A. Maraman
Chief Justice

Alberto C. Lamorena III
Presiding Judge

John Q. Lizama
Administrator of the Courts

September 11, 2019

Memorandum:

To: All Offerors
From: Administrator of the Courts
Re: **Amendment no. 3**
Ref: RFP 19-06; VOIP Telephone Services

Below are responses to questions submitted to my office in reference to RFP 19-06:

1. Reference #2, will the incumbent be removing the cabinet at the Guam Judicial Center MDF?

Response: Yes.

2. Reference #7, it's 36% utilization the 1:2 ratio? Or out of the 1:2 ratio, 36% utilized?

Response: For one trunk, there are 2 lines/extensions currently. As for utilization, for example, if there are 400 lines/extensions, only 36% or 144 lines can send/receive calls simultaneously. As indicated in Amendment no. 2, offerors are required to submit pricing if the Judiciary decides to increase utilization percentage to 50% or 75% within the contract terms.

3. Reference #13, requesting to schedule another site- survey at Guam Judicial Center and the Historical Courthouse.

Response: The Judiciary will be conducting another site-visit/survey on Thursday, September 12, 2019 at 9am.

Should you have any questions please contact the Procurement Office at 475-3175/3393 or email at mantonio@guamcourts.org and/or jcpepeda@guamcourts.org.

JOHN Q. LIZAMA

Cc: RFP File/P&FMD