



JUDICIARY OF GUAM
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Administrator of the Courts

February 5, 2019

Memorandum:

To: All Prospective Bidders

From: Administrator of the Courts

Re: Amendment no. 1
Ref: IFB 19-02-Firewall

This amendment is issued to respond to Questions of potential bidders.

Below are responses to the questions/clarifications submitted in reference to the above IFB 19-02:

1. Regarding bid General Terms and Conditions paragraph #4 (licensing). Do we have to have a Guam business license to comply with this requirement? Would our state business license suffice for this requirement?

Response: Item number 4 of the General Terms and Conditions was checked in error. A valid state business license will suffice.

2. Regarding bid General Terms and Conditions paragraph #13 (Bid Bond) if we supply a cashier's check, then is it correct that we do not need to provide a Bid Guarantee Bond or Letter of Credit? Thus, no need for a local surety as well?

Response: Correct, a bid bond requirement can be provided in either one of the following forms:

- A. Cashier's Check
- B. Letter of Credit
- C. Bid Guarantee Bond

Only item #C a Bid Guarantee Bond will require the following:

A. Current Certificate of Authority to do business on Guam issued by the Department of Revenue and Taxation

B. Power of Attorney issued by the Surety to the Resident General Agent.

C. Power of Attorney issued by two (2) major officers of the surety to whoever is signing on their behalf.

3. Regarding Bid General Terms and Conditions paragraph #16 (Surety Bond). If we supply a Cashier's check to satisfy #13, then this paragraph does not apply?

Response: Correct #13 will only apply if you are providing your bid bond in the form of a Bid Guarantee Bond. As stated in item C above.

4. Who will be racking/cabling the new firewall?

Response: Judiciary of Guam, Management Information Systems personnel.

5. Will the firewall be migrated in parallel or as a planned outage ("Big Bang") with time allowed for moving cables from the old firewall to the new firewall?

Response: It is highly preferred to migrate in parallel.

6. If in parallel, will re-ip/re-addressing/additional cabling be required?

Response: We will refer to the winning bidder as to the best method of approach.

7. If as a planned outage, has the rack space been allocated? In other words, will this be pre-racked next to the existing firewall?

Response: Space or cabling will be made available.

8. If so, have the cables been determined to be long enough to reach the new firewall?

Response: If additional cables are needed the Judiciary will supply.

9. If so, are the cables labeled so that they are easy move to the new firewall but easy to move back in the event of rollback.

Response: Judiciary of Guam, Management Information Systems personnel will ensure the cables are identified.

10. Will change control need to be approved prior?

Response: The Judiciary of Guam, MIS will approve as needed.

11. What is the maximum allowed downtime?

Response: During non-business hours downtime could be up to 4 hours.

12. What is the projected length of time from hardware delivery to go-live?

Response: Go live needs to be on or before April 15, 2019.

13. What time of day/week is the planned migration?

Response: The Judiciary does not have a scheduled migration at this time this will all depend on if parallel or big-bang migration and anticipated downtime.

14. What indicators will be used to consider the project closed/successful/complete?

Response: Duplication of existing services and functionality in the new devices in the production environment.

15. Are there any new services being added to the new firewalls or is it a like-for-like cutover?

Response: It will be a like-for-like cutover.

16. How many cables are being utilized?

Response: Judiciary of Guam, Management Information Systems personnel will supply needed cables.

17. Will SFPs and additional cables need to be ordered in addition to the new firewalls?

Response: Judiciary of Guam, Management Information Systems personnel will supply needed cables and SFPs if needed.

18. Is remote access VPN or IPSec VPN in use?

Response: VPN is in use.

19. Are there 3rd parties that need to be notified/included in the migration process (particularly for VPN)?

Response: Yes, we have other agencies using VPN.

20. Is there a console server?

Response: Access if via network connection, if additional access is required the Judiciary of Guam, Management Information Systems personnel will work with the vendor to setup as needed.

21. If not, will there be an internet connection to use Webex (or similar software) for remote communication with an onsite technician?

Response: Yes, that can be set up.

22. Who is going to register the new devices (including support, threat, URL) licenses?

Response: The Judiciary of Guam.

23. Will and how will remote access be granted?

Response: Remote access will be granted as needed and requested through the Judiciary of Guam, MIS department.

24. Who will complete initial configuration such as Management IP (temporary new one in the same subnet needed on the 3220s) for remote access so that the firewalls can be configured and staged?

Response: Judiciary of Guam, MIS department.

25. What is the timeline for staging vs go-live?

Response: This will depend on when the Judiciary gets delivery of the equipment.

26. A Palo Alto issued Migration tool will be used to bring configurations from the old devices to the new. How will the PS worker obtain the configurations from the PA-4020?

Response: I do not know how this will be done however remote access will be granted to facilitate.

27. Will remote access to the PA-4020s be granted?

Response: Yes

28. If so, how soon prior to the planned cutover?

Response: As soon as practically possible.

29. If not, version of Threat, URL, Firewall and GlobalProtect (if in used), Wildfire will be needed.

Response: May not be an issue.

30. Who will upgrade the PA-4020s prior to providing configurations?

Response: What upgrade is needed?

31. Will that be included in the PS Migration deliverables?

Response: If vendor can do it that would be the preference.

32. Who will be impacted by the migration?

Response: **Judiciary of Guam and other Government of Guam agencies.**

33. How will they be notified?

Response: **The Judiciary of Guam will be responsible of the notification.**

34. Will Palo Alto support be notified in advance with a pre-emptive ticket to be opened?

Response: **Yes**

35. Will the Customer Technician have the Palo Alto support contract information and/or have knowledge of how to contact Palo Alto support if needed?

Response: **Yes**

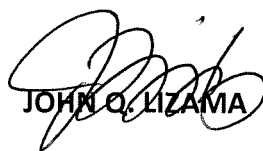
36. Who will be included in testing successful cutover?

Response: **The Judiciary of Guam and other selected agencies.**

37. How will the ISP be notified of the cutover?

Response: **The Judiciary of Guam will notify.**

Should you have any questions please contact the Procurement Office, at 475-3433/3175 or email at jpceda@guamcourts.org or mantonio@guamcourts.org


JOHN Q. LIZAMA

Cc: P&MFD
IFB File