

Judiciary of Guam 2012-2015 Strategic Plan
Strategic Focus Area #4: Stakeholder and
Community Relations

Chair: Presiding Judge Alberto C. Lamorena III
Co-Chair: Judge Arthur R. Barcinas
Management Lead: Joshua F. Tenorio

Quarterly Report Ending: September 3, 2013

Goal 4.1: The Judiciary will have strong, collaborative relations with stakeholders and partners.	
Objectives:	<ol style="list-style-type: none"> 1. Identify, reach out to, and educate stakeholders and partners. 2. Share, coordinate, and save resources among stakeholders and partners. 3. Communicate more effectively with stakeholders and partners.
Goal 4.2: The Judiciary will promote public understanding and support of the court system.	
Objectives:	<ol style="list-style-type: none"> 1. Educate the public about the Judiciary's needs and priorities to inform the public about court functions, services, fees, and processes. 2. Instill confidence and gain public support.

Strategic Projects

1. Use radio, television and social media to educate and assist the public with court services and processes

Activity	Status	Percentage of Completion	Responsible Party	Completion Date	MANAGEMENT'S RESPONSE:
Review the use of social media in other jurisdictions and identify social media tools, best practices and recommended methods for consideration in Guam including the development of a social media policy	Ongoing	100%	Committee Members	September 30, 2012	Management commends the subcommittee for completing this activity as scheduled
Develop a public information media plan that will identify topics and issues to be periodically discussed on radio, television and social media by judicial officers and court staff	Ongoing	100%	Committee Members	October 22, 2012	Management commends the subcommittee for completing this activity as scheduled
Organize public events and educational activities calendar that is designed to inform the public about the judiciary and its services and programs	Ongoing	100%	Committee Members	October 22, 2012	Management commends the subcommittee for completing this activity as scheduled
Launch social media platforms	Ongoing	100%	Joshua Tenorio & Cameron Mantanona	January 1, 2013	Management commends the subcommittee for completing this activity as scheduled. The Judiciary has a Twitter page that shares news instantly with followers.

2. Periodically identify stakeholders and develop directory of their services

Activity	Status	Percentage of Completion	Responsible Party	Completion Date	MANAGEMENT'S RESPONSE:
Create a list of government and non-government stakeholders and court partners	Completed	100%	Committee Members	June 12, 2012	Management commends the subcommittee for completing this activity as scheduled.
Develop and publish a directory of services	Ongoing	50%	Committee Members	December 31, 2012	Management commends the subcommittee for progress made thus far, and encourages completion of this task.

3. Hold annual retreat and regular meetings with stakeholders, including the Guam Bar Association

Activity	Status	Percentage of Completion	Responsible Party	Completion Date	MANAGEMENT'S RESPONSE:
Identify government and non-government stakeholders and court partners to attend meetings and retreat	Completed	100%	Committee Members	June 12, 2012	Management commends the subcommittee for completing this activity as scheduled.
Develop and complete a survey of stakeholders and court partners to identify areas for growth and improvement	Ongoing	75%	Committee Members	December 31, 2012	Management commends the subcommittee for progress made thus far, and encourages completion of this task.
Invite stakeholders and court partners to be in a special subcommittee on stakeholder and community relations	Ongoing	50%	Committee Members	February 2013	Management commends the subcommittee for progress made thus far, and encourages completion of this task .
Conduct Annual Retreat/Court Conference	Ongoing	50%	Committee Members	February 2013	Management commends the subcommittee for progress made thus far, and encourages completion of this task by the 18 month deadline of December 2013 if possible.

4. Create a method/vehicle for attorneys to raise non-case specific concerns without fear of reprisal

Activity	Status	Percentage of Completion	Responsible Party	Completion Date	MANAGEMENT'S RESPONSE:
Meet with Guam Bar Association President to discuss attorney concerns and develop method/vehicle for attorneys to raise non-case specific concerns without fear of reprisal	Ongoing	50%	Committee Members	November 30, 2012	Management encourages completion of this task by the 18 month deadline of December 2013 if possible.

**MANAGEMENT RESPONSE PLAN for
Strategic Focus Area 4: Stakeholder and Community Relations
Quarterly Report Ending September 3, 2013**

Approved by: 
PERRY C. TAITANO, Administrator of the Courts

Date: 10/24/13

Concurred by: 
F. PHILIP CARBULLIDO, Chief Justice of Guam

Date: 10/24/13