Judiciary of Guam 2012-2015 Strategic Plan
Strategic Focus Area #4: Stakeholder and Community Relations

Chair: Presiding Judge Alberto C. Lamorena III
Co-Chair: Judge Arthur R. Barcinas
Management Lead: Joshua F. Tenorio

Goal 4.1: The Judiciary will have strong, collaborative relations with stakeholders and partners.

Objectives:
1. Identify, reach out to, and educate stakeholders and partners.
2. Share, coordinate, and save resources among stakeholders and partners.
3. Communicate more effectively with stakeholders and partners.

Goal 4.2: The Judiciary will promote public understanding and support of the court system.

Objectives:
1. Educate the public about the Judiciary's needs and priorities to inform the public about court functions, services, fees, and processes.
2. Instill confidence and gain public support.

Strategic Projects

1. Use radio, television and social media to educate and assist the public with court services and processes

Activity	Status	Percentage of Completion	Responsible Party	Completion Date
Review the use of social media in other jurisdictions and identify social media tools, best practices and recommended methods for consideration in Guam including the development of a social media policy.	Ongoing	75%	Committee Members	September 30, 2012
Develop a public information media plan that will identify topics and issues to be periodically discussed on radio, television and social media by judicial officers and court staff.	Ongoing	25%	Committee Members	TBD
Organize public events and educational activities calendar that is designed to inform the public about the judiciary and its services and programs.	Ongoing	33%	Committee Members	TBD
Launch social media platforms	Ongoing	10%	Joshua Tenorio	January 1, 2013

2. Periodically identify stakeholders and develop directory of their services

Activity	Status	Percentage of Completion	Responsible Party	Completion Date
Create a list of government and non-government	Completed	100%	Committee	June 12, 2012

stakeholders and court partners.			Members	
Develop and publish a directory of services.	Ongoing	10%	Committee Members	September 30, 2012

3. Hold annual retreat and regular meetings with stakeholders, including the Guam Bar Association

Activity	Status	Percentage of Completion	Responsible Party	Completion Date
Identify government and non-government stakeholders and court partners to attend meetings and retreat.	Completed	100%	Committee Members	June 12, 2012
Develop and compete a survey of stakeholders and court partners to identify areas for growth and improvement.	Ongoing	50%	Committee Members	August 31, 2012
Invite stakeholders and court partners to be in a special subcommittee on stakeholder and community relations	Ongoing	50%	Committee Members	August 31, 2012
Conduct Annual Retreat/Court Conference	Ongoing	0%	Committee Members	TBD

4. Create a method/vehicle for attorneys to raise non-case specific concerns without fear of reprisal

Activity	Status	Percentage of Completion	Responsible Party	Completion Date
Meet with Guam Bar Association President to discuss attorney concerns and develop method/vehicle for attorneys to raise non-case specific concerns without fear of reprisal	Ongoing	0%	Committee Members	TBD

Report Submitted By: Joshua F. Tenorio, DPPCR Date: 8/17/12